

STUDENT GRIEVANCES FOR THE ACADEMIC YEAR 2020-21


(ACADEMIC ISSUES)

S.NO	GIREVANCE	ACTION TAKEN	DATE OF GRIEVANCE RECEIVED	DATE OF GRIEVANCE RECTIFIED
1	Rescheduling the online classes- Day scholar student grievance	Discussed with clinical department HODs and buses can start early	21.04.21	21.04.21
2.	Isolation of COVID 19 duty nurses staying in girls' hostel	Students were explained that nurses are placed in the hostel for night duty purpose only	28.04.21	29.04.21
3	Wi-Fi issues in girls' hostel	Educational websites were unblocked	20.09.21	21.09.21
4	Ophthalmology PG-grievance on paper correction	The issue was resolved after discussion with the ophthalmology HOD	24.05.21	26.05.21

(J.R. QUARTERS)

S.NO	GRIEVANCE	ACTION TAKEN	DATE OF GRIEVANCE RECEIVED	DATE OF GRIEVANCE RECTIFIED
1	First Floor Room no- 43 Fan is not working	Electrical wiring is checked and condenser is changed	02-08-2021	02-08-2021
2	First Floor Room No -48 Tube light is not working	Tubelight is changed	03-08-2021	03-08-2021
3	Drainage Problem[Under Ground]	Temporary Cleared	05-08-2021	
4	Room No -25[Ground Floor] Tube light is not working	Choke Changed	05-08-2021	08-08-2021
5	Second Floor near to Bathroom Tubelight is not working	Tube light is changed	09-08-2021	10-08-2021
6	Ground floor Land line Phone is not working	Due to raining Signal problem	09-08-2021	22-08-2021
7	Dress washing drainage problem	Temporary Cleared	19-08-2021	19-08-2021
8	Room no-24[Ground Floor] In the western closet flush is not	Serviced	19-08-2021	22-08-2021

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	working			
9	Ground floor Land line Phone is not working	Due to raining Signal problem	21-08-2021	22-08-2021
10	Room no-40[First Floor] unable to close Valve tap	Changed the Valve tap	23-08-2021	23-08-2021
11	Room no -57[Second Floor] Tube light is not working	Tube light is changed	23-08-2021	23-08-2021
12	Room no-24[Ground Floor] ventilation mosquito net broken	Broken place is cleared with wood	25-08-2021	27-08-2021
13	Hostel Main door is unable to close	Serviced	25-08-2021	27-08-2021
14	Second Floor new heater required	New heater is placed	31-08-2021	21-09-2021
15	Second Floor Bathroom Tube light is not working	Tube light is changed	31-08-2021	5-09-2021
16	Second Floor T.V is not recharged	Recharged	31-08-2021	4-09-2021
17	Second Floor Bathroom Tap is not working	Tap is replaced	31-08-2021	4-09-2021
18	Ground floor entrance light is not working	Light replaced	05-09-2021	08-09-2021
19	Room no-24[Ground Floor] No Hanger	New Hanger is placed	07-09-2021	08-09-2021
20	First Floor M.I.T side tube light is not working	Choke is replaced	08-09-2021	08-09-2021
21	First floor Wash basin water leakage	Serviced	08-09-2021	08-09-2021
22	Ground Floor Phase-II side varanda tube light is not working	Tube light is replaced	09-09-2021	09-09-2021
23	First floor Phase-II side Bathroom Water is not draining	Serviced	09-09-2021	09-09-2021
24	First Floor M.I.T side toilet get blocked	Blocked replaced	09-09-2021	11-09-2021
25	Ground, 1 st , 2 nd floor varanda tube light is not working	Serviced	14-09-2021	15-09-2021
26	Room no-44 and 50[first floor] Fan is running slow	Condenser is changed	15-09-2021	16-09-2021
27	Ground floor entrance fan is running slow	Condenser is changed	20-09-2021	21-09-2021
28	Room no-44[first floor] fan is working slow	Condenser is changed	22-09-2021	23-09-2021
29	First floor entrance tube light is not working	Tube light is changed	25-09-2021	25-09-2021
30	First floor Bathroom heater is not working	Serviced	27-09-2021	30-09-2021
31	Ground floor bathroom light is not working	Tube light is changed	28-09-2021	28-09-2021

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32	Hostel Main door unable to close	Serviced	28-09-2021	29-09-2021
33	Ground floor bathroom heater is not working	Serviced	29-09-2021	29-09-2021
34	First Floor Phase-II side Bathroom 2 nd washbasin tap broken	Tap is changed	01-10-2021	05-10-2021
35	Room no-5[Ground floor] tube light is not working	Tube light is changed	05-10-2021	05-10-2021
36	Second Floor M.I.T side tube light is not working	Choke is changed	05-10-2021	05-10-2021

(PG QUARTERS)

S.NO	GRIEVANCE	ACTION TAKEN	DATE OF GRIEVANCE RECEIVED	DATE OF GRIEVANCE RECTIFIED
1	Tube light is not working Room no.52,53 and Mess	Tube light is changed	01.01.2021 08.01.2021 12.01.2021	02.01.2021 08.01.2021 12.12.2021
2	Room No -56-window hole problem	Finished	12.01.2021	20.01.2021
3	Dining Table push fixing	Finished	12.02.2021	19.02.2021
4	Tube light is not working Room no.9,58,16,	Electrical department intimated and work finished	22.02.2021 24.02.2021 25.02.2021	22.02.2021 24.02.2021 25.02.2021
5	Room no.45 Ac service work	Finished	26.02.2021	01.03.2021
6	Emergence light is not working	To be replace(hand to purchase manager)	09.03.2021	
7	Lift not working	Finished	03.03.2021 05.03.2021	03.03.2021 05.03.2021
8	Room no.17,22,48,53, Ac not working	Finished(new remote taking)	05.03.2021 09.03.2021 25.03.2021 11.03.2021	05.03.2021 09.03.2021 25.03.2021 11.03.2021
9	Cooler not working	Finished	11.03.2021	11.03.2021
10	Mess grinder motor repair	Welding work finished	22.03.2021	22.03.2021

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11	Freezer fixing mess area	Finished	23-08-2021	23-08-2021
12	Bathroom tap not working (five rooms)	Finished	22.03.2021	29.03.2021
13	AC water leakage Room no.54,13	Serviced	29.03.2021 31.03.2021	29.03.2021 31.03.2021
14	Room no 48 remote not working	New remote taking	09.03.2021	10.04.2021
15	Room no.45 fan not working	Work completed	12.04.2021	14.04.2021
16	Fan fixing, Store room/tube light changed	Work completed	12.04.2021	13.04.2021
17	Room no.26,54,48,16,26,54 AC not working	Intimated to AC department	15.04.2021 17.04.2021 17.04.2021 20.04.2021 21.04.2021	15.04.2021 17.04.2021 17.04.2021 21.04.2021 22.04.2021
18	Grinder belt broken	Work completed	22.04.2021	23.04.2021
19	Mess area extra washbasin fixing	Work completed	25.04.2021	25.04.2021
20	Bathroom work	Workshop people intimated and work finished	24.05.2021	26.05.2021
21	Room no.17 washbasin	Work completed	29.05.2021	29.07.2021
22	Third floorwater tap to be fixed	Work completed	01.06.2021	01.06.2021
23	Mess area three tube lights are not working	Work completed	13.07.2021	13.07.2021
24	All floor cockroach problem	Insect killer	13.07.2021	25.07.2021
25	Room no.17,25,28,48 window not working	Work completed	05.07.2021	06.08.2021
26	Tube light is not working	Electrical department intimated	05.08.2021	29.09.2021

PHASE II GIRLS HOSTEL STUDENT GRIEVANCES

SNO	GRIEVANCE	ACTION TAKEN	DATE OF GRIEVANCE RECEIVED	DATE OF GRIEVANCE RECTIFIED
01	Room no.17,25,28,48 window glass not closing	Work completed	11.08.2021	13.08.2021
02	Corridor Tube light is not working	Electrical department intimated	11.08.2021	11.08.2021
03	Ground Floor bathroom block	Work completed	11.08.2021	11.08.2021

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04	Room no. 109 fan regulator not work	Electrical department intimated	11.08.2021	13.08.2021
05	Room no.17,25,28,48 window glass not closing	Work completed	11.08.2021	13.08.2021
06	Corridor Tube light is not working	Electrical department intimated	11.08.2021	11.08.2021
07	Ground Floor bathroom block	Work completed	11.08.2021	11.08.2021
08	Room no. 109 fan regulator not work	Electrical department intimated	11.08.2021	13.08.2021
09	Cooler flout ball not working	Work completed	13.08.2021	17.08.2021
10	Dress hanging rope rearrangement	Work completed	17.08.2021	17.08.2021
11	Cooler flout ball not working	Work completed	13.08.2021	17.08.2021
12	Dress hanging rope rearrangement	Work completed	17.08.2021	17.08.2021
13	I and II floor bathroom towel rod	Work completed	18.08.2021	20.08.2021
14	Room no 33, 110 fan problem	Electrical department intimated	21.08.2021	21.08.2021
15	Tube light is not working Room no.29,10,105	Electrical department intimated	21.08.2021	21.08.2021
16	IV floor Bathroom double side water supply very slow	Work completed	23.08.2021	08.09.2021
17	All floor bathroom insect bites	Insect killer	23.08.2021	23.08.2021
18	II floor bathroom door lock issues	Work completed	25.08.2021	25.08.2021
19	II floor heater not working	Electrical department intimated	27.08.2021	31.08.2021
20	Tube light is not working Room no.17,21	Tube lights changed	01.09.2021	01.09.2021
21	Room no 115 fan not working	Finished	04.09.2021	07.09.2021
22	IV floor bathroom clean not well	Finished	05.09.2021	05.09.2021
23	Ground floor cooler shock	Electrical department intimated	06.09.2021	06.09.2021
24	Room no 103, 48 water leakage	Finished	07.09.2021	10.09.2021
25	III floor cooler tap broken	Finished	12.09.2021	12.09.2021
26	Room no 118: plug point not working	Electrical department intimated	17.09.2021	17.09.2021
27	Room No -110;window problem	Finished	12.01.2021	20.01.2021
28	Ground floor wash basin block	Finished	17.09.2021	17.09.2021
29	Room no 110 white cement work	Finished	23.09.2021	25.09.2021
30	Room no 48 mason work	Finished	27.09.2021	29.09.2021


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BOYS HOSTEL STUDENT GRIEVANCES

SNO	GRIEVANCE	ACTION TAKEN	DATE OF GRIEVANCE RECEIVED	DATE OF GRIEVANCE RECTIFIED
1	Phase-I room no 44-hanger fixing	the hanger complaint complied	01-01-2021	01-05-2021
2	Phase-III r.NO 20-study light not working	the study light complaint complied	01-03-2021	01-04-2021
3	kitchen grinder motor not working	the motor repair work complied	01-10-2021	14/1/2021
4	Phase II r.no 11 to 37 all rooms choking repair work	all-rooms complaint completed	17/1/2021	24/01/2021
5	Phase -II 1st & II nd floor common toilet checking	the toilet work is completed	17/01/2021	19/01/2021
6	Phase-II 1st & 2nd heater checking	the heater element changed	17/01/2021	21/01/2021
7	Phase-I r.no 54 inside handle	the complaint completed	24/01/2021	25/01/2021
8	Phase-I r.no 53-tube light not working	the new tube light fixing	28/01/2021	29/01/2021
9	Phase-II r.no 22 regulator not working	the complaint completed	30/01/2021	31/01/2021
10	Phase II -IV floor water heater not working	the heater element changed	02-03-2021	02-05-2021
11	Phase-I r.no 39-wash basin block	the complaint completed	02-06-2021	02-07-2021
12	Mess washing area water heater not working	heater element changed	17/02/2021	18/02/2021
13	Gym area tube light not working	new tube light fixing	20/02/2021	21/02/2021
14	Phase-II 2nd floor heater not working	heater element changed	22/02/2021	24/02/2021
15	Phase-I r.no: 12,22,10,20,33 water leakage	complaint completed	24/02/2021	27/02/2021
16	Phase-I r.no 13,49-cupboard key repair work	complaint completed	25/02/2021	28/02/2021
17	boys' hostel indoorbadminton court LED not working	the complaint completed	03-06-2021	03-08-2021
18	Lift not working	the complaint completed	03-08-2021	03-08-2021
19	Phase-II 1st floor common toilet tube light not working	the new tube light fixing	03-09-2021	03-10-2021
20	Phase-I r.no :35 tiles white cement fixing	the complaint completed	03-12-2021	14/03/2021
21	Phase-III r.no 49 main door lock repair work	the complaint completed	18/03/2021	20/03/2021

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22	phase-III r.no:17 fan slow	the complaint completed	04-03-2021	04-04-2021
23	Phase-III r.no 17 a/c water leakage	the complaint completed	04-03-2021	04-05-2021
24	Phase-I r.no 21-fan slow	the complaint completed	04-09-2021	04-10-2021
25	the new water cooler fixing	the complaint completed	18/04/2021	20/04/2021
26	phase-III r.no 15 ss.net fixing	the complaint completed	20/04/2021	23/04/2021
27	Phase-III bath room net fixing	the complaint completed	05-06-2021	05-10-2021
28	phase-I r.no: 13 tiles cement work	the complaint completed	05-06-2021	05-10-2021
29	phase-I 2nd floor water cooler three pin join	the complaint completed	05-06-2021	05-08-2021
30	Phase-III r.no 36 main door lock repair work	the lock repair complaint completed	05-07-2021	05-09-2021
31	Phase -III r.no 03 A/C not working	the complaint completed	05-11-2021	05-11-2021
32	phase-III r.no 10-tube light	the new tube light fixing	05-12-2021	05-12-2021
33	Phase-iii r.no 31 a/c not cooling	the complaint completed	19/05/2021	20/05/2021
34	Phase-iii r.no 11-bathroom bulbs not working	the complaint completed	26/05/2021	27/05/2021
35	Phase-III A/C sound, not working	the complaint completed	28/05/2021	30/05/2021
36	Phase-III r.no 12 A/C water leakage	the complaint completed	06-02-2021	06-04-2021
37	Phase-III r.no 35 A/C not cooling	the complaint completed	06-02-2021	06-04-2021
38	Phase- iii r.no 44 Wash basin drainage black	the complaint completed	06-03-2021	06-03-2021
39	phase-III r.no 08-tube light, heater not working	the complaint completed	14/06/2021	15/06/2021
40	phase-III r.no 37-flush tank water leakage	complaint completed	18/06/2021	19/06/2021
41	phase-III r.no 26 both room CFL bulb	new bulb changed	07-06-2021	07-08-2021
42	phase-ii common toilet heater checking	complaint completed	07-10-2021	07-12-2021
43	phase-ii 2nd floor water cooler three pin top	complaint completed	07-11-2021	13/07/2021
44	boys hostel kitchen tube light	new tube light fixing	19/07/2021	20/07/2021
45	Phase-I r.no 53 EWC repair work	new EWC changed	20/07/2021	23/07/2021

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47	phase-I r.no 12-fan sound	complaint completed	30/07/2021	30/07/2021
48	Phase-I r.no 30-toilet flush not working	complaint completed	08-01-2021	08-01-2021
49	Phase-ii 4th floor toilet water not coming	complaint completed	08-03-2021	08-04-2021
50	Phase-II r.no 14-tube light not working	new tube light fixing	08-04-2021	08-05-2021
51	phase-I r.no 45 tap not working	new tap changed	08-06-2021	08-07-2021
52	Phase-iii r.no 21 both room CFL not working	new cfl changed	08-08-2021	08-08-2021
53	Phase-ii r.no 15,18-fan slow	complaint completed	08-09-2021	08-10-2021
54	Phase-I r.no 26-tube light not working	new tube light fixing	14/08/2021	15/08/2021
55	Phase-iii r.no 35 A/C not working	complaint completed	29/08/2021	29/08/2021
56	phase-II 3rd & 4th floor set cover damaged	new set cover changed	30/08/2021	31/08/2021
57	phase-II 4th floor water cooler not working	complaint completed	09-01-2021	09-03-2021
58	phase-I 4th floor heater taps water leak	new tap changed	09-04-2021	09-09-2021
59	phase-III r.no 32 CFL not working	Changed	09-06-2021	09-07-2021
60	phase-I r.no 15-night lamp	new night lamp changed	09-08-2021	09-08-2021
61	phase-I r.no 14-fan slow	completed	09-10-2021	09-11-2021
62	phase-I r.no 43 CFL not working	new cfl changed	14/09/2021	15/09/2021
63	phase-I r.no 45 flush not working	complaint completed	15/09/2021	16/09/2021
64	phase-I r.no 50 fan not working	complaint completed	10-03-2021	10-04-2021
65	phase-III r.no 20 A/C not working	complaint completed	10-04-2021	10-05-2021
66	boy hostel badminton led light not working	complaint completed	10-04-2021	10-08-2021
67	phase-II r.no 23-tube light not working	new tube light fixing	10-04-2021	10-05-2021
68	phase-III r.no 2,3,7,8,10-night lamp not working	new night lamp changed	21/10/2021	24/10/2021
69	phase-I r.no 34-tube light not working	new tube light fixing	23/10/2021	25/10/2021
70	phase-III r.no 16 CFL bulb not working	changed	24/10/2021	25/10/2021

File-V
Secretary

(Student Grievance Committee)

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President
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