

## Quality in health care

### Program schedule

Day 1ST	Topics	Teaching Method	Resource persons
<b>Day 1</b>			
9.00-9.15	<b>Pre-test</b>	Self-administered	Dr Suguna Dr Amol
9.15-10.15	Set induction	PowerPoint	
10.15-10.30	<b>Tea and snacks</b>		
10.30-11.30	Analyze patient feedback	Group work	Dr Suguna Dr Jayasree
11.30-01.00	Identify high risk patients Improve communication	PowerPoint	
1.00-2.00	Lunch break		
2.00-3.00	Develop team culture	Power point	Dr Jayasree
3.00-4.00	Group activity	Hands-on	
4.00-4.15	Feedback and summary of day 1		
<b>Day 2</b>			
9.00 -9.15	<b>Re-Cap of day - 1</b>	Interaction	Dr Pragash
9.15-9.30	<b>Introduction</b>	Self-introduction	
9.30-10.15	Document care	Interactive lecture with PowerPoint	
10.15-10.30	<b>Tea and snacks</b>		
10.30-11.00	Document training	Interactive lecture	Dr. Karthikeyan
11.00-01.00	Quality council of India	Interactive lecture with PowerPoint	Dr Kagne Dr Girija Mrs Greeta
<b>1.00-2.00</b>	<b>Lunch break</b>		
2.00-3.00	CAHO (Consortium of Accredited Healthcare)	Individual or group activity to check the understanding	Dr. Vimal\Dr.Ramya
<b>3.00-3.15</b>	<b>Working tea</b>		
3.00-4.00	Certification programs	Interactive lecture with PowerPoint	Dr.Meher Ali Mr.D.Sathiamoorthy
<b>4.00-4.15</b>	<b>Session feedback</b>		
<b>Day 3</b>			
9.00-9.15	Recap of day-2	Interaction	Dr Kalaiselvan G
9.15- 10.00	Objectives of the basic program (CPQIH)	Briefing	Dr Mangayarkarasi.T
<b>10.00-10.15</b>	<b>Tea</b>		
10.15-10.45	Pre accreditation entry level standards	Hands-on\Group activity	Dr. Suresh, Dr. Dinesh Mr Sundar Mr Ganesh
10.45-11.30	Entry level standards overview and objectives of these standards	Briefing	
11.30-1.00		Hands-on\Group activity	
<b>1.00-2.00</b>	<b>Lunch break</b>		
2.00-3.00	Prototype of a standard and OE	Briefing	Dr Girija Dr Pragash Dr. Sunil Dr. Prasad
3.00-4.00	Basic terminologies and definitions		

			Dr. Muruganandam OSD-Mr. Sugumaran
<b>4.00-4.15</b>	<b>Session feedback , Post test and Closing - Mr. Sri Harish</b>		