


2017-18

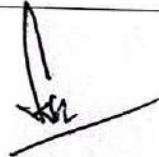
| S.No | Grievance Raised | Action Taken | No of Days taken to resolve the grievance |
|------|---|--|---|
| 1. | Permission to use digital lab during the working hours for PowerPoint preparation | Students are permitted to use digital lab during working hours without neglecting their routine classes. | 2 |
| 2. | To change the menu in the girls hostel mess frequently | Change of Menu finalized and implemented | 14 |
| 3. | Permission for tour for III year students | Not possible | 1 |
| 4. | Procurement of new machines in gym | New instruments purchased for boys hostel Gym | 45 |
| 5. | Washing machine in the boys hostel is not working | Repaired and functioning well now | 5 |
| 6. | Rotation of mentors for I year students during tutorials | Rotation of mentors to be discussed with administrative team | 7 |
| 7. | Change of menu in girls hostel mess | Certain modifications were made in the menu and rectified | 10 |
| 8. | Inadequate number of tumblers and plates in mess | Extra tumblers and plates purchased | 30 |
| 9. | To change Lady Security in JR Quarters | Enquiry was conducted and the LS was changed | 12 |
| 10. | To have more viva sessions in Pharmacology for II year students | Approved by pharmacology HOD and steps initiated to implement it | 20 |

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| | | | |
|-----|---|--|----|
| 11. | Cupboards and door stoppers in poor condition in girls hostel | Cupboards and doorstoppers replaced | 7 |
| 12. | To provide good food during festivals for students staying back in hostel | Already food is provided for students staying back in hostel during Festivals. | 1 |
| 13. | To change Lady Security in JR Quarters | Enquiry was conducted and the LS was changed | 12 |
| 14. | To have more viva sessions in Pharmacology for II year students | Approved by pharmacology HOD and steps initiated to implement it | 20 |



Chairperson
(Students Grievances Committee)

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STUDENT GRIEVANCES FOR THE ACADEMIC YEAR 2018-19

| S.NO | GRIEVANCES | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|------|---|--|----------------------------|-----------------------------|
| 1 | 1 st floor TV in Phase II hostel not working | The TV complaint issue sorted out by the electrician | 21.01.2018 | 24.01.2018 |
| 2 | 3 floor phase II water heaters not working | The water heater in the 3 rd floor left side was repaired | 26.01.2018 | 28.01.2018 |
| 3 | Ground floor to fourth floor air cooler cleaning work | The air cooler cleaning work issues complied | 05.02.2018 | 05.02.2018 |
| 4 | Room no 99 fourth floor one tube light room no 82 & 113 fan not working | The tube light and fan complaints issue finish | 12.02.2018 | 13.02.2018 |
| 5 | Room no 83 third floor dress hanger change other place in student room | The hanger issue changed in other place student room | 14.02.2018 | 15.02.2018 |
| 6 | 1 st floor air cooler tap not working water leakage | The water leakage complaint complied | 13.03.2018 | 15.03.2018 |
| 7 | Room no 104 fourth floor cupboard hanger not available | The cupboard hanger issue fourth floor room no 104 fixed | 14.03.2018 | 16.03.2018 |
| 8 | 1 st floor left side bath room water black | The water black issue complied | 17.03.2018 | 19.03.2018 |
| 9 | Third floor tv remote not working | The tv remote issue changed | 28.03.2018 | 29.03.2018 |
| 10 | Ground floor right side bath room one tube light | The tube light issue fixed | 01.04.2018 | 03.04.2018 |
| 11 | Room no 88&100 third floor two light lump | The light lump issue fixed | 01.04.2018 | 03.04.2018 |
| 12 | Room no 35 first floor cupboard hanger | The hanger issue complaint complied | 10.04.2018 | 12.04.2018 |
| 13 | Ground floor wash fashion tap | The water leakage | 23.04.2018 | 24.04.2018 |

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|----|--|---|-------------|------------|
| | water leakage | issue clear | | |
| 14 | Fourth floor & third bath room one door latch | The bath room complaint complied | 23.04.2018 | 24.04.2018 |
| 15 | Cot painting work 2nd floor | Finish the painting work | 29.04.2018 | 30.04.2018 |
| 16 | Hostel entrance camera not working | The camera issue fix was new camera | 30.09.2018 | 01.10.2018 |
| 17 | Fourth floor heater switchboard not working | Fix the new switch board | 22.10.2018 | 23.10.2018 |
| 18 | Second floor left side heater not working | The heater issue fix the new heater | 04.11.20'18 | 5.11.2018 |
| 19 | Room no 99 and 89 tube light not working | The tube light issue complaint complied | 02.12.2018 | 02.12.2018 |
| 20 | Room no 112 tube light complaint | The complaint complied | 03.12.2018 | 03.12.2018 |
| 21 | Ground floor hall tube light | The ground floor tube light fixed | 01.01.2019 | 01.01.2019 |
| 22 | Second floor bath room door latch | The door latch issue complied | 02.01.2019 | 03.01.2019 |
| 23 | Third floor tv not working | New tv changed | 24.01.2019 | 26.01.2019 |
| 24 | Fourth floor left side 3,4 bath door not working | Door issue new door fixed | 27.01.2019 | 28.01.2019 |
| 25 | Second floor heater not working | The heater complaint complied | 31.01.2019 | 01.02.2019 |
| 26 | Second left side bath room tap water leakage | Water leakage complaint finish | 06.02.2019 | 08.02.2019 |
| 27 | All floor bath room wash fashion tap water leakage | All floor water leakage issue fixed the new tap | 25.02.2019 | 24.02.2019 |
| 28 | Third floor right heater not working | New heater fixed | 27.02.2019 | 28.02.2019 |
| 29 | Room no 45 first floor one tube light choke | Complaint complied | 01.03.2019 | 02.03.2019 |
| 30 | First floor room no 34, 44, 45, main door latch | New fixed new latch | 15.03.2019 | 17.03.2019 |
| 31 | Fourth floor cooler not working | The new cooler arranged | 28.03.2019 | 30.03.2019 |
| 32 | Fourth floor float ball repairer | The float floor repairer work finish | 01.04.2019 | 01.04.2019 |
| 33 | First floor bath room heater not working | Complied complaint | 02.04.2019 | 04.04.2019 |
| 34 | Room no 64 second floor raising sound | This complaint finished | 06.04.2019 | 09.04.2019 |
| 35 | Room no 91,75,81,6, tube light not working | The tube light issue complied | 23.04.2019 | 23.04.2019 |
| 36 | Ground floor and first floor | Painting work finish | 05.05.2019 | 20.05.2019 |

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| | | | | |
|----|--|--|------------|------------|
| | painting | | | |
| 37 | Room No. 26 Flush not working | Complaint sorted by Maintenance Department | 02.01.2018 | 02.01.2018 |
| 38 | Room No. 23 Door stopper needed | Complaint sorted by Workshop Department | 14.05.2018 | 16.05.2018 |
| 39 | Room No. 26 A.C not working | Complaint Sorted by A.C Department | 19.06.2018 | 19.06.2018 |
| 40 | Room No. 26 Night lamp needed | Complaint Sorted by Electrical Department | 19.06.2018 | 19.06.2018 |
| 41 | Mess Dining Table bush Needed | Complaint Sorted by Workshop Department | 17.12.2018 | 23.12.2018 |
| 42 | Room No. 12 Tube light not working | Complaint Sorted by Electrical Department | 18.12.2018 | 18.12.2018 |
| 43 | Mess Washing area Tube light not working | Complaint Sorted by Electrical Department | 18.12.2018 | 18.12.2018 |
| 44 | Room No. 14 Hand shower needed | Complaint Sorted by Maintenance Department | 18.12.2018 | 24.12.2018 |
| 45 | Room No. 54 AC service needed | Complaint Sorted by A.C Department | 18.12.2019 | 18.12.2019 |
| 46 | Second Floor cooler not working | Complaint Sorted by Maintenance Department | 18.12.2018 | 20.12.2018 |
| 47 | Room No. 14 Tube light not working | Complaint Sorted by Electrical Department | 08.01.2019 | 08.01.2019 |
| 48 | Room No. 49 Insects Around in Bathroom | Complaint Sorted by Maintenance Department | 16.01.2019 | 19.01.2019 |
| 49 | Room No.12 wash basin tab water leakage | Complaint Sorted by Maintenance Department | 19.01.2019 | 19.01.2019 |
| 50 | Room No.03 Hanger broken | Complaint Sorted by Workshop Department | 22.01.2019 | 25.01.2019 |
| 51 | Room No. 20 Fan not working | Complaint Sorted by Electrical Department | 11.02.2019 | 12.02.2019 |
| 52 | Room No.23 Bathroom Door Hand needed | Complaint Sorted by Workshop | 21.02.2019 | 25.02.2019 |

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| | | Department | | |
|----|--|--|------------|------------|
| 53 | Room No.23 Bathroom Net needed | Complaint Sorted by Workshop Department | 24.02.2019 | 24.02.2019 |
| 54 | Mess backside Water drainage block | Complaint Sorted by Maintenance Department | 26.02.2019 | 26.02.2019 |
| 55 | Guest Room Bathroom white cement needed | Complaint Sorted by Workshop Department | 27.02.2019 | 31.02.2019 |
| 56 | There are no proper guidelines/duties of interns (CRR) | Issue discussed with the dean Academic | 19.02.201 | 21.02.2019 |



Chairperson
(Students Grievances committee)

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STUDENT GRIEVANCES FOR THE ACADEMIC YEAR 2019-20

| S.NO | GIREVANCE | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|------|---|---|----------------------------|-----------------------------|
| 1 | Mason work third floor and second floor | Complaint addressed | 02.06.2019 | 03.06.2019 |
| 2 | All floor Cooler cleaning work | Cooler cleaning work finished | 04.06.2019 | 05.06.2019 |
| 3 | Third floor left side water cooler not working repaired wok replaced the cooler | New cooler fixed | 19.06.2019 | 27.06.2019 |
| 4 | Center place the dress drying cloth rope issue | Complaint addressed | 19.06.2019 | 29.06.2019 |
| 5 | Pest control service all floor students' room and entrance | Pest control service work completed | 24.06.2019 | 15.07.2019 |
| 6 | Room no 6-ground floor one tube light one choke | Changed new choke and new tube light | 01.07.2019 | 03.07.2019 |
| 7 | First floor bath room water leakage | Water leakage complaint complied | 05.07.2019 | 05.07.2019 |
| 8 | Fourth floor room no 114and 113 tube light complaint | Electrical department intimated and sorted out | 07.07.2019 | 07.07.2019 |
| 9 | Third floor room no 81 cupboard hangersto be changed | Cupboard hanger issue changed the other place | 09.07.209 | 12.07.2019 |
| 10 | 1 st floor room no 10 tube light choke | complied | 13.07.2019 | 13.07.2019 |
| 11 | Room no 26 light lump | Fix the new light lump | 20.07.2019 | 21.07.2019 |
| 12 | First floor heater not working | Fix new heater | 25.07.2019 | 30.07.2019 |
| 13 | Room no 1 ground floor one tube light issue | The tube light issue complaint finished | 01.08.2019 | 02.08.2019 |
| 14 | Ground floor and first floor 35 roomis mosquito net complaints | The mosquito net issue arrangement for new mosquito net | 06.08.2019 | 30.08.2019 |
| 15 | Room no 28 first floor cupboard hanger complaint | Fixed the cupboard hanger | 10.8.2019 | 14.08.2019 |
| 16 | Room no 52 second floor main door shaper | Fixed new door shaper | 17.08.2019 | 20.08.2019 |
| 17 | Second floor left side bath room water heater tap leakage | The water heater tap issue fix the new tap | 24.08.2019 | 28.08.2019 |
| 18 | Room no 60 tube light | complied | 01.09.2019 | 03.09.2019 |
| 19 | Room no 58 tube light lump | Complied complaint | 05.09.2019 | 07.09.2019 |
| 20 | First floor left side bath room tube light not working | The tube light issue fix new tube light | 10.09.2019 | 15.09.2019 |

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15.09.2019

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|----|---|--|------------|------------|
| 21 | First floor tv hall remote not working | Changed new remote | 18.09.2019 | 25.09.2019 |
| 22 | Mason work to be done in ground floor and wash rooms | Engineer intimated | 25.09.2019 | 3.10.2019 |
| 23 | Third floor bath room tube light right side | Complaint Finished | 16.10.2019 | 16.10.2019 |
| 24 | Room no 37 light lump | Electrical department | 20.10.2019 | 21.10.2019 |
| 25 | Room no 24,22, ground floor tube light | Electrical department | 24.10.2019 | 24.10.2019 |
| 26 | First floor bath room right side wall mason work | Mason work issue complied | 28.10.2019 | 30.10.2019 |
| 27 | Room no 9 ,32,21 tube light complaints ground floor and first floor and 22, 35 light lump fan not working | This complaint finished | 04.11.2019 | 05.11.2019 |
| 28 | First floor right side bath room water black | The water black issue clear | 10.11.2019 | 10.11.2019 |
| 29 | Second floor right side bath room main door not closed | The door issue repaired | 15.11.2019 | 20.11.2019 |
| 30 | Room no 67 second floor tube light | complied | 25.11.2019 | 28.11.2019 |
| 31 | Second floor tv hall tube light one light lump | complied | 03.12.2019 | 03.12.2019 |
| 32 | Fourth floor bath room left side one tube light | This issue clear | 05.12.2019 | 06.12.2019 |
| 33 | Room no 88,83,28,53,22,37,67,66,tube light | The tube light issue complied | 17.12.2019 | 17.11.2019 |
| 34 | Gym hall third floor treadmill not working | New treadmill arranged | 18.12.2019 | 25.12.2019 |
| 35 | Third floor left side bath room water heater not working | New water heater fixed | 25.12.2019 | 31.12.2019 |
| 36 | Second floor tv not working | complied | 04.01.2020 | 06.01.2020 |
| 37 | First floor hall tube light not working | complied | 10.01.2020 | 10.01.2020 |
| 38 | Ground floor left side water black | The water black issue complied | 15.01.2020 | 15.01.2020 |
| 39 | Fourth floor right side heater not working | New water heater fixed | 17.01.2020 | 20.01.2020 |
| 39 | Room no 23 ground floor cupboard put the nail | The cupboard nail issue finished | 24.01.2020 | 24.01.2020 |
| 40 | First floor full power off complaint issue | The power off issue in first floor clear | 25.01.2020 | 25.01.2020 |
| 41 | Ground floor room tube light issue | complied | 26.01.2020 | 27.01.2020 |
| 42 | Second floor bath room right side water black | Water block complaints solved | 27.01.2020 | 27.01.2020 |
| 43 | Pest control service issue all floor bath room | The pest control service complaint solve | 28.01.2020 | 30.01.2020 |
| 44 | All floor bath room mirror damage | All floor bath room mirror damage issue | 28.01.2020 | 30.01.2020 |

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|----|--|--|-------------|------------|
| | | replacement of new mirror fixed | | |
| 45 | Third floor right side wash fashion damage and water leakage | New wash fashion fixed | 06.02.2020 | 20.02.2020 |
| 46 | Third floor right water heater tap damage | The water heater issue solved | 06.02.2020 | 22.02.2020 |
| 47 | Ground floor left side bath room water black | Solved | 10.02.2020 | 10.02.2020 |
| 48 | First cooler fan motor problem | Changed the water cooler new motor fan | 12.02.2020 | 14.02.2020 |
| 49 | First floor cooler water leakage | Water leakage complaint complied | 12.02.2020 | 17.02.2020 |
| 50 | Hostel land line not working | solved | 13.02.2020 | 14.02.2020 |
| 51 | Room no 43 first floor switch board problem | Change the new switch board | 14.02.2020 | 16.02.2020 |
| 52 | Room no 70 third floor fan raising sound problem | Changed new fan motor | 17.02.2020 | 18.02.2020 |
| 53 | Room no 35 first floor fan regulator not working | Fixed new regulator | 18.02.2020 | 19.02.2020 |
| 54 | 1 st floor common bath room water heater coil damage problem | The water heater coil damage new coil changed | 21.02.2020 | 24.02.2020 |
| 55 | All floor common bath room shower water leakage problem | Water leakage problem solved | 23.02.2020 | 26.02.2020 |
| 56 | Common bath room 1 st floor light shorter problem | solved | 02.03.2020 | 03.03.2020 |
| 57 | Room no 24 ground floor tube light | Fixed the new tube light | 13.03.2020 | 14.03.2020 |
| 58 | Third floor and fourth floor tread mill repairing work | The tread mill repair work finished | 10.03.2020 | 14.03.2020 |
| 59 | Fourth floor third floor bath room wall mason work | Mason work solved | 11.03.2020 | 26.03.2020 |
| 60 | Ground floor bath room left side water block | Remove the water block | 25.03.2020. | 26.03.2020 |
| 61 | Room no 89 third floor tube light | Fixed new tube light | 26.03.2020 | 28.03.2020 |
| 62 | Ground floor bath room western toilet to Indian toilet change request for students | The western toilet to Indian toilet changes issues the fixed new Indian toilet | 01.04.2020 | 30.04.2020 |
| 63 | Hostel entrance paper black stone work | Complaint complied | 01.04.2020 | 05.04.2020 |
| 64 | 1 st floor to fourth floor tv service work | complied | 03.04.2020 | 07.04.2020 |
| 65 | 1 st floor tv hall one tube light ground floor bath room one tube light | Solved this complaint | 06.04.2020 | 16.04.2020 |
| 66 | Ground floor warden room water leakage problem | The water leakage problem solved | 17.04.2020 | 18.04.2020 |
| 67 | All floor bath room tails white cement washing work | All floor white cement wash work | 20.04.2020 | 23.04.2020 |

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| | | solved | | |
| 68 | Ground floor and first floor bath room common bath room tube-light choke | Fixed new choke | 24.04.2020 | 25.04.2020 |
| 69 | First floor heater not working | Complaint Sorted by Electrical Department | 05.06.2019 | 11.06.2019 |
| 70 | Room No. 18 Bathroom Tube light not working | Complaint Sorted by Electrical Department | 04.08.2019 | 04.08.2019 |
| 71 | Second Floor cooler tap leakage | Complaint Sorted by Maintenance Department | 01.02.2020 | 03.02.2020 |
| 72 | Room No.12 Bathroom Door Screw is loose | Complaint Sorted by Workshop Department | 05.02.2020 | 05.02.2020 |
| 73 | All floor additional heater needed | Complaint Sorted by Electrical Department | 06.02.2020 | 19.02.2020 |
| 74 | Cooler water cleaning needed in dining hall | Complaint Sorted by A/C Department | 05.05.2020 | 05.05.2020 |
| 75 | warden Room Bathroom shower not working | ComplainSorted by Workshop Department | 31.07.2020 | 03.08.2020 |
| 76 | Lift not working | Complain Sorted by Electrical Department | 11.08.2020 | 11.08.2020 |
| 77 | Food menu to be changed | Food menu changed | 26.10.2020 | 27.10.2020 |


Dr.K.Karthikeyan
 Chairperson

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 Director
 Dean
 Medical Superintendent
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STUDENT GRIEVANCES FOR THE ACADEMIC YEAR 2020-21


(ACADEMIC ISSUES)

| S.NO | GIREVANCE | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|------|--|--|----------------------------|-----------------------------|
| 1 | Rescheduling the online classes- Day scholar student grievance | Discussed with clinical department HODs and buses can start early | 21.04.21 | 21.04.21 |
| 2. | Isolation of COVID 19 duty nurses staying in girls' hostel | Students were explained that nurses are placed in the hostel for night duty purpose only | 28.04.21 | 29.04.21 |
| 3 | Wi-Fi issues in girls' hostel | Educational websites were unblocked | 20.09.21 | 21.09.21 |
| 4 | Ophthalmology PG-grievance on paper correction | The issue was resolved after discussion with the ophthalmology HOD | 24.05.21 | 26.05.21 |

(J.R. QUARTERS)

| S.NO | GRIEVANCE | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|------|---|---|----------------------------|-----------------------------|
| 1 | First Floor Room no- 43 Fan is not working | Electrical wiring is checked and condenser is changed | 02-08-2021 | 02-08-2021 |
| 2 | First Floor Room No -48 Tube light is not working | Tubelight is changed | 03-08-2021 | 03-08-2021 |
| 3 | Drainage Problem[Under Ground] | Temporary Cleared | 05-08-2021 | |
| 4 | Room No -25[Ground Floor] Tube light is not working | Choke Changed | 05-08-2021 | 08-08-2021 |
| 5 | Second Floor near to Bathroom Tubelight is not working | Tube light is changed | 09-08-2021 | 10-08-2021 |
| 6 | Ground floor Land line Phone is not working | Due to raining Signal problem | 09-08-2021 | 22-08-2021 |
| 7 | Dress washing drainage problem | Temporary Cleared | 19-08-2021 | 19-08-2021 |
| 8 | Room no-24[Ground Floor] In the western closet flush is not | Serviced | 19-08-2021 | 22-08-2021 |

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| | working | | | |
| 9 | Ground floor Land line Phone is not working | Due to raining Signal problem | 21-08-2021 | 22-08-2021 |
| 10 | Room no-40[First Floor] unable to close Valve tap | Changed the Valve tap | 23-08-2021 | 23-08-2021 |
| 11 | Room no -57[Second Floor] Tube light is not working | Tube light is changed | 23-08-2021 | 23-08-2021 |
| 12 | Room no-24[Ground Floor] ventilation mosquito net broken | Broken place is cleared with wood | 25-08-2021 | 27-08-2021 |
| 13 | Hostel Main door is unable to close | Serviced | 25-08-2021 | 27-08-2021 |
| 14 | Second Floor new heater required | New heater is placed | 31-08-2021 | 21-09-2021 |
| 15 | Second Floor Bathroom Tube light is not working | Tube light is changed | 31-08-2021 | 5-09-2021 |
| 16 | Second Floor T.V is not recharged | Recharged | 31-08-2021 | 4-09-2021 |
| 17 | Second Floor Bathroom Tap is not working | Tap is replaced | 31-08-2021 | 4-09-2021 |
| 18 | Ground floor entrance light is not working | Light replaced | 05-09-2021 | 08-09-2021 |
| 19 | Room no-24[Ground Floor] No Hanger | New Hanger is placed | 07-09-2021 | 08-09-2021 |
| 20 | First Floor M.I.T side tube light is not working | Choke is replaced | 08-09-2021 | 08-09-2021 |
| 21 | First floor Wash basin water leakage | Serviced | 08-09-2021 | 08-09-2021 |
| 22 | Ground Floor Phase-II side varanda tube light is not working | Tube light is replaced | 09-09-2021 | 09-09-2021 |
| 23 | First floor Phase-II side Bathroom Water is not draining | Serviced | 09-09-2021 | 09-09-2021 |
| 24 | First Floor M.I.T side toilet get blocked | Blocked replaced | 09-09-2021 | 11-09-2021 |
| 25 | Ground, 1 st , 2 nd floor varanda tube light is not working | Serviced | 14-09-2021 | 15-09-2021 |
| 26 | Room no-44 and 50[first floor] Fan is running slow | Condenser is changed | 15-09-2021 | 16-09-2021 |
| 27 | Ground floor entrance fan is running slow | Condenser is changed | 20-09-2021 | 21-09-2021 |
| 28 | Room no-44[first floor] fan is working slow | Condenser is changed | 22-09-2021 | 23-09-2021 |
| 29 | First floor entrance tube light is not working | Tube light is changed | 25-09-2021 | 25-09-2021 |
| 30 | First floor Bathroom heater is not working | Serviced | 27-09-2021 | 30-09-2021 |
| 31 | Ground floor bathroom light is not working | Tube light is changed | 28-09-2021 | 28-09-2021 |

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| | | | | |
|----|---|-----------------------|------------|------------|
| 32 | Hostel Main door unable to close | Serviced | 28-09-2021 | 29-09-2021 |
| 33 | Ground floor bathroom heater is not working | Serviced | 29-09-2021 | 29-09-2021 |
| 34 | First Floor Phase-II side Bathroom 2 nd washbasin tap broken | Tap is changed | 01-10-2021 | 05-10-2021 |
| 35 | Room no-5[Ground floor] tube light is not working | Tube light is changed | 05-10-2021 | 05-10-2021 |
| 36 | Second Floor M.I.T side tube light is not working | Choke is changed | 05-10-2021 | 05-10-2021 |

(PG QUARTERS)

| S.NO | GRIEVANCE | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|------|---|---|--|--|
| 1 | Tube light is not working Room no.52,53 and Mess | Tube light is changed | 01.01.2021 08.01.2021 12.01.2021 | 02.01.2021 08.01.2021 12.12.2021 |
| 2 | Room No -56-window hole problem | Finished | 12.01.2021 | 20.01.2021 |
| 3 | Dining Table push fixing | Finished | 12.02.2021 | 19.02.2021 |
| 4 | Tube light is not working Room no.9,58,16, | Electrical department intimated and work finished | 22.02.2021 24.02.2021 25.02.2021 | 22.02.2021 24.02.2021 25.02.2021 |
| 5 | Room no.45 Ac service work | Finished | 26.02.2021 | 01.03.2021 |
| 6 | Emergence light is not working | To be replace(hand to purchase manager) | 09.03.2021 | |
| 7 | Lift not working | Finished | 03.03.2021 05.03.2021 | 03.03.2021 05.03.2021 |
| 8 | Room no.17,22,48,53, Ac not working | Finished(new remote taking) | 05.03.2021 09.03.2021 25.03.2021 11.03.2021 | 05.03.2021 09.03.2021 25.03.2021 11.03.2021 |
| 9 | Cooler not working | Finished | 11.03.2021 | 11.03.2021 |
| 10 | Mess grinder motor repair | Welding work finished | 22.03.2021 | 22.03.2021 |

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| | | | | |
|----|---|---|--|--|
| 11 | Freezer fixing mess area | Finished | 23-08-2021 | 23-08-2021 |
| 12 | Bathroom tap not working (five rooms) | Finished | 22.03.2021 | 29.03.2021 |
| 13 | AC water leakage Room no.54,13 | Serviced | 29.03.2021 31.03.2021 | 29.03.2021 31.03.2021 |
| 14 | Room no 48 remote not working | New remote taking | 09.03.2021 | 10.04.2021 |
| 15 | Room no.45 fan not working | Work completed | 12.04.2021 | 14.04.2021 |
| 16 | Fan fixing, Store room/tube light changed | Work completed | 12.04.2021 | 13.04.2021 |
| 17 | Room no.26,54,48,16,26,54 AC not working | Intimated to AC department | 15.04.2021 17.04.2021 17.04.2021 20.04.2021 21.04.2021 | 15.04.2021 17.04.2021 17.04.2021 21.04.2021 22.04.2021 |
| 18 | Grinder belt broken | Work completed | 22.04.2021 | 23.04.2021 |
| 19 | Mess area extra washbasin fixing | Work completed | 25.04.2021 | 25.04.2021 |
| 20 | Bathroom work | Workshop people intimated and work finished | 24.05.2021 | 26.05.2021 |
| 21 | Room no.17 washbasin | Work completed | 29.05.2021 | 29.07.2021 |
| 22 | Third floorwater tap to be fixed | Work completed | 01.06.2021 | 01.06.2021 |
| 23 | Mess area three tube lights are not working | Work completed | 13.07.2021 | 13.07.2021 |
| 24 | All floor cockroach problem | Insect killer | 13.07.2021 | 25.07.2021 |
| 25 | Room no.17,25,28,48 window not working | Work completed | 05.07.2021 | 06.08.2021 |
| 26 | Tube light is not working | Electrical department intimated | 05.08.2021 | 29.09.2021 |

PHASE II GIRLS HOSTEL STUDENT GRIEVANCES

| SNO | GRIEVANCE | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|-----|--|---------------------------------|----------------------------|-----------------------------|
| 01 | Room no.17,25,28,48 window glass not closing | Work completed | 11.08.2021 | 13.08.2021 |
| 02 | Corridor Tube light is not working | Electrical department intimated | 11.08.2021 | 11.08.2021 |
| 03 | Ground Floor bathroom block | Work completed | 11.08.2021 | 11.08.2021 |

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| | | | | |
|----|--|---------------------------------|------------|------------|
| 04 | Room no. 109 fan regulator not work | Electrical department intimated | 11.08.2021 | 13.08.2021 |
| 05 | Room no.17,25,28,48 window glass not closing | Work completed | 11.08.2021 | 13.08.2021 |
| 06 | Corridor Tube light is not working | Electrical department intimated | 11.08.2021 | 11.08.2021 |
| 07 | Ground Floor bathroom block | Work completed | 11.08.2021 | 11.08.2021 |
| 08 | Room no. 109 fan regulator not work | Electrical department intimated | 11.08.2021 | 13.08.2021 |
| 09 | Cooler flout ball not working | Work completed | 13.08.2021 | 17.08.2021 |
| 10 | Dress hanging rope rearrangement | Work completed | 17.08.2021 | 17.08.2021 |
| 11 | Cooler flout ball not working | Work completed | 13.08.2021 | 17.08.2021 |
| 12 | Dress hanging rope rearrangement | Work completed | 17.08.2021 | 17.08.2021 |
| 13 | I and II floor bathroom towel rod | Work completed | 18.08.2021 | 20.08.2021 |
| 14 | Room no 33, 110 fan problem | Electrical department intimated | 21.08.2021 | 21.08.2021 |
| 15 | Tube light is not working Room no.29,10,105 | Electrical department intimated | 21.08.2021 | 21.08.2021 |
| 16 | IV floor Bathroom double side water supply very slow | Work completed | 23.08.2021 | 08.09.2021 |
| 17 | All floor bathroom insect bites | Insect killer | 23.08.2021 | 23.08.2021 |
| 18 | II floor bathroom door lock issues | Work completed | 25.08.2021 | 25.08.2021 |
| 19 | II floor heater not working | Electrical department intimated | 27.08.2021 | 31.08.2021 |
| 20 | Tube light is not working Room no.17,21 | Tube lights changed | 01.09.2021 | 01.09.2021 |
| 21 | Room no 115 fan not working | Finished | 04.09.2021 | 07.09.2021 |
| 22 | IV floor bathroom clean not well | Finished | 05.09.2021 | 05.09.2021 |
| 23 | Ground floor cooler shock | Electrical department intimated | 06.09.2021 | 06.09.2021 |
| 24 | Room no 103, 48 water leakage | Finished | 07.09.2021 | 10.09.2021 |
| 25 | III floor cooler tap broken | Finished | 12.09.2021 | 12.09.2021 |
| 26 | Room no 118: plug point not working | Electrical department intimated | 17.09.2021 | 17.09.2021 |
| 27 | Room No -110;window problem | Finished | 12.01.2021 | 20.01.2021 |
| 28 | Ground floor wash basin block | Finished | 17.09.2021 | 17.09.2021 |
| 29 | Room no 110 white cement work | Finished | 23.09.2021 | 25.09.2021 |
| 30 | Room no 48 mason work | Finished | 27.09.2021 | 29.09.2021 |


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BOYS HOSTEL STUDENT GRIEVANCES

| SNO | GRIEVANCE | ACTION TAKEN | DATE OF GRIEVANCE RECEIVED | DATE OF GRIEVANCE RECTIFIED |
|-----|---|------------------------------------|----------------------------|-----------------------------|
| 1 | Phase-I room no 44-hanger fixing | the hanger complaint complied | 01-01-2021 | 01-05-2021 |
| 2 | Phase-III r.NO 20-study light not working | the study light complaint complied | 01-03-2021 | 01-04-2021 |
| 3 | kitchen grinder motor not working | the motor repair work complied | 01-10-2021 | 14/1/2021 |
| 4 | Phase II r.no 11 to 37 all rooms choking repair work | all-rooms complaint completed | 17/1/2021 | 24/01/2021 |
| 5 | Phase -II 1st & II nd floor common toilet checking | the toilet work is completed | 17/01/2021 | 19/01/2021 |
| 6 | Phase-II 1st & 2nd heater checking | the heater element changed | 17/01/2021 | 21/01/2021 |
| 7 | Phase-I r.no 54 inside handle | the complaint completed | 24/01/2021 | 25/01/2021 |
| 8 | Phase-I r.no 53-tube light not working | the new tube light fixing | 28/01/2021 | 29/01/2021 |
| 9 | Phase-II r.no 22 regulator not working | the complaint completed | 30/01/2021 | 31/01/2021 |
| 10 | Phase II -IV floor water heater not working | the heater element changed | 02-03-2021 | 02-05-2021 |
| 11 | Phase-I r.no 39-wash basin block | the complaint completed | 02-06-2021 | 02-07-2021 |
| 12 | Mess washing area water heater not working | heater element changed | 17/02/2021 | 18/02/2021 |
| 13 | Gym area tube light not working | new tube light fixing | 20/02/2021 | 21/02/2021 |
| 14 | Phase-II 2nd floor heater not working | heater element changed | 22/02/2021 | 24/02/2021 |
| 15 | Phase-I r.no: 12,22,10.20,33 water leakage | complaint completed | 24/02/2021 | 27/02/2021 |
| 16 | Phase-I r.no 13,49-cupboard key repair work | complaint completed | 25/02/2021 | 28/02/2021 |
| 17 | boys' hostel indoorbadminton court LED not working | the complaint completed | 03-06-2021 | 03-08-2021 |
| 18 | Lift not working | the complaint completed | 03-08-2021 | 03-08-2021 |
| 19 | Phase-II 1st floor common toilet tube light not working | the new tube light fixing | 03-09-2021 | 03-10-2021 |
| 20 | Phase-I r.no :35 tiles white cement fixing | the complaint completed | 03-12-2021 | 14/03/2021 |
| 21 | Phase-III r.no 49 main door lock repair work | the complaint completed | 18/03/2021 | 20/03/2021 |

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| | | | | |
|----|--|-------------------------------------|------------|------------|
| 22 | phase-III r.no:17 fan slow | the complaint completed | 04-03-2021 | 04-04-2021 |
| 23 | Phase-III r.no 17 a/c water leakage | the complaint completed | 04-03-2021 | 04-05-2021 |
| 24 | Phase-I r.no 21-fan slow | the complaint completed | 04-09-2021 | 04-10-2021 |
| 25 | the new water cooler fixing | the complaint completed | 18/04/2021 | 20/04/2021 |
| 26 | phase-III r.no 15 ss.net fixing | the complaint completed | 20/04/2021 | 23/04/2021 |
| 27 | Phase-III bath room net fixing | the complaint completed | 05-06-2021 | 05-10-2021 |
| 28 | phase-I r.no: 13 tiles cement work | the complaint completed | 05-06-2021 | 05-10-2021 |
| 29 | phase-I 2nd floor water cooler three pin join | the complaint completed | 05-06-2021 | 05-08-2021 |
| 30 | Phase-III r.no 36 main door lock repair work | the lock repair complaint completed | 05-07-2021 | 05-09-2021 |
| 31 | Phase -III r.no 03 A/C not working | the complaint completed | 05-11-2021 | 05-11-2021 |
| 32 | phase-III r.no 10-tube light | the new tube light fixing | 05-12-2021 | 05-12-2021 |
| 33 | Phase-iii r.no 31 a/c not cooling | the complaint completed | 19/05/2021 | 20/05/2021 |
| 34 | Phase-iii r.no 11-bathroom bulbs not working | the complaint completed | 26/05/2021 | 27/05/2021 |
| 35 | Phase-III A/C sound, not working | the complaint completed | 28/05/2021 | 30/05/2021 |
| 36 | Phase-III r.no 12 A/C water leakage | the complaint completed | 06-02-2021 | 06-04-2021 |
| 37 | Phase-III r.no 35 A/C not cooling | the complaint completed | 06-02-2021 | 06-04-2021 |
| 38 | Phase- iii r.no 44 Wash basin drainage black | the complaint completed | 06-03-2021 | 06-03-2021 |
| 39 | phase-III r.no 08-tube light, heater not working | the complaint completed | 14/06/2021 | 15/06/2021 |
| 40 | phase-III r.no 37-flush tank water leakage | complaint completed | 18/06/2021 | 19/06/2021 |
| 41 | phase-III r.no 26 both room CFL bulb | new bulb changed | 07-06-2021 | 07-08-2021 |
| 42 | phase-ii common toilet heater checking | complaint completed | 07-10-2021 | 07-12-2021 |
| 43 | phase-ii 2nd floor water cooler three pin top | complaint completed | 07-11-2021 | 13/07/2021 |
| 44 | boys hostel kitchen tube light | new tube light fixing | 19/07/2021 | 20/07/2021 |
| 45 | Phase-I r.no 53 EWC repair work | new EWC changed | 20/07/2021 | 23/07/2021 |

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| | | | | |
|----|--|------------------------|------------|------------|
| 47 | phase-I r.no 12-fan sound | complaint completed | 30/07/2021 | 30/07/2021 |
| 48 | Phase-I r.no 30-toilet flush not working | complaint completed | 08-01-2021 | 08-01-2021 |
| 49 | Phase-ii 4th floor toilet water not coming | complaint completed | 08-03-2021 | 08-04-2021 |
| 50 | Phase-II r.no 14-tube light not working | new tube light fixing | 08-04-2021 | 08-05-2021 |
| 51 | phase-I r.no 45 tap not working | new tap changed | 08-06-2021 | 08-07-2021 |
| 52 | Phase-iii r.no 21 both room CFL not working | new cfl changed | 08-08-2021 | 08-08-2021 |
| 53 | Phase-ii r.no 15,18-fan slow | complaint completed | 08-09-2021 | 08-10-2021 |
| 54 | Phase-I r.no 26-tube light not working | new tube light fixing | 14/08/2021 | 15/08/2021 |
| 55 | Phase-iii r.no 35 A/C not working | complaint completed | 29/08/2021 | 29/08/2021 |
| 56 | phase-II 3rd & 4th floor set cover damaged | new set cover changed | 30/08/2021 | 31/08/2021 |
| 57 | phase-II 4th floor water cooler not working | complaint completed | 09-01-2021 | 09-03-2021 |
| 58 | phase-I 4th floor heater taps water leak | new tap changed | 09-04-2021 | 09-09-2021 |
| 59 | phase-III r.no 32 CFL not working | Changed | 09-06-2021 | 09-07-2021 |
| 60 | phase-I r.no 15-night lamp | new night lamp changed | 09-08-2021 | 09-08-2021 |
| 61 | phase-I r.no 14-fan slow | completed | 09-10-2021 | 09-11-2021 |
| 62 | phase-I r.no 43 CFL not working | new cfl changed | 14/09/2021 | 15/09/2021 |
| 63 | phase-I r.no 45 flush not working | complaint completed | 15/09/2021 | 16/09/2021 |
| 64 | phase-I r.no 50 fan not working | complaint completed | 10-03-2021 | 10-04-2021 |
| 65 | phase-III r.no 20 A/C not working | complaint completed | 10-04-2021 | 10-05-2021 |
| 66 | boy hostel badminton led light not working | complaint completed | 10-04-2021 | 10-08-2021 |
| 67 | phase-II r.no 23-tube light not working | new tube light fixing | 10-04-2021 | 10-05-2021 |
| 68 | phase-III r.no 2,3,7,8,10-night lamp not working | new night lamp changed | 21/10/2021 | 24/10/2021 |
| 69 | phase-I r.no 34-tube light not working | new tube light fixing | 23/10/2021 | 25/10/2021 |
| 70 | phase-III r.no 16 CFL bulb not working | changed | 24/10/2021 | 25/10/2021 |

File-V
Secretary

(Student Grievance Committee)

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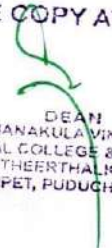
[Signature]

President
(Student Grievance Committee)

Students' grievances for the academic year 2021-22

| S No | Batch | Student's name | Complaint | Date of report | Action taken | Date of action taken |
|------|---------|--|---|----------------|---|----------------------|
| 1 | 2021-22 | Students representatives L. Praveen R. Megal Sri | Difficulty in attending evening lecture classes | 25.6.22 | As the topics intended were covered, the evening classes from 4.30 to 5.30 PM were suspended from the month of July 2022 | 30.6.22 |
| 2 | 2021-22 | Students representatives L. Praveen R. Megal Sri | Screen size in the Lecture hall I is too small for visualisation by last benchers | 17.8.22 | Smart board used by faculty are not visualized well by the last benchers. Hence, a large-sized screen was installed in Lecture I in addition to the smart board by the EDP dept | 25.8.22 |
| 3 | 2021-22 | Students representatives L. Praveen R. Megal Sri | Marks and attendance are not reaching some of the parents email ID | 17.8.22 | Change in email IDs of some of the parents were not informed to the college office. Hence, the new Email IDs of the parents were obtained and updated in the office files | 29.10.22 |

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Chairperson

(Students grievances Committee)

Dr. K.KARTHIKEYAN, M.D.
 DEAN (ACADEMIC)
 Sri Manakula Vinayagar Medical College and Hospital
 Kalitheerthalkuppam, Madagadipet,
 Puducherry - 605 107